

Lesson Rules & Policy Information Sheet

(Please read and keep for your records)

Welcome

Thank you for choosing our program! To ensure a safe, fun, and productive environment for all riders and horses, please review the policies below. These help us maintain consistency, safety, and quality instruction.

Information, Scheduling & Attendance

Pricing

- Private lessons: \$90
 - Duration:
 - intermediate/advanced: 30 minutes.
 - Beginners: 1 hour. 30 minutes of ride time and 30 minutes of ground lesson.
- Group: \$70
 - Duration is 1 hour. If help is still needed tacking, untacking, bathing or turnout, that is part of the 1 hour

Lesson Times

- Please arrive **10–15 minutes early** to allow time for grooming and tacking (unless otherwise instructed). This applies only to

intermediate and advanced students in group and private lessons

- **Private lessons** are 30 minutes riding time.
- **Beginner Private lessons** are 30 minutes riding time and 30 minutes of ground time.
- Minimum of 1 lesson per week is required

Late Arrivals

- Lessons will end at the scheduled time regardless of arrival time.
- Arrivals **10+ minutes late** may result in a shortened or modified lesson for safety.

Cancellations / Rescheduling

- Please cancel or reschedule **at least 24 hours in advance**.
- Cancellations with less than 24 hours' notice and No-shows will not be offered a makeup lesson or refund.
 - Exceptions to this are illness or extenuating life circumstances.
- Makeups must be done within the calendar month. Makeup lessons do not transfer to the next calendar month.

Payments & Billing

Lesson Fees

- Payment is due **before or at the first lesson of the month.**
 - If first lesson of the month is missed, payment is still due at that time
- Payment must be for all the lessons of the month. No paying per lesson
- Late payments will incur a \$25 late fee.
- Please send proof of payment via screen shot to Emma.
- If paying by cash or check, let Emma know when you have done so.

Forms of Payment Accepted

- Cash, check, Venmo, Zelle
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Safety Rules

Rider Attire

- Equestrian **helmet** required at all times while mounted. No bike helmets.
- Boots with a **heel** (paddock boots or tall boots) are required.
- Helmet should be purchased after the 1st lesson.

- Long pants (breeches, jeans, or leggings). No shorts.
- Torso must be fully covered.
- Shirts may not be long enough to where the rider is able to sit on them. If they are, the shirt must be tucked in.

Barn Safety

- No running or rowdy behavior. The only ones playing should be the horses.
- Stay out of stalls and paddocks unless supervised or approved by staff.
- Never feed horses without permission.
- No petting or feeding any non Coyote Creek Horses unless owner approval is given.
- Do not ask boarders for help. If assistance is needed, only trainers are to be asked unless there is a case of emergency.

Supervision

- Minors must be accompanied by a parent or guardian unless approved otherwise.
 - Parents are welcome to observe from designated areas.
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Horse & Tack Policies

- Lesson horses do not jump over 2ft. If you are ready to move up and Emma agrees, you will need to buy or lease a horse.
- When buying or leasing a horse, you are to go through Emma to ensure the best match is found.

- If you own or lease your own horse, you must obtain your own grooming supplies and tack. Lesson saddles, bridles, brushes, hoof picks, bathing items, and fly spray are for coyote creek horses only.
- If any injury or ailment is noticed, alert Emma immediately.
- No jumping outside of lessons.
- If using any poles or equipment in the ring, please ensure they are put back after use.

After Lesson

- Riders are responsible for cooling out, untacking, cleaning tack, and putting away equipment unless instructed otherwise.
- Riders must return horses back where they found them unless instructed otherwise.
 - If horse was in stall, put back in stall
 - If horse was in paddock, put back in paddock
- Leave your area better than you found it.
- If your horse poops, clean it up. This includes crossties, arena and aisleway
- Sweep cross ties after every use.
- When using the wash bay, if water pools use the squeegee to disburse water. Clean debris out of the wash bay and drain.

Do Not

- Move horses, tie horses, or enter stalls without instructor permission.
- Use or adjust tack that does not belong to your assigned horse or lesson program.
- Leave sweat marks on horses.

- Leave without putting all tack back where it was found.
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Media & Photography

- Photos and videos may be taken during lessons **only from a safe distance**.
 - Lesson videos may be used for rider education or marketing unless you request otherwise.
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Behavioral & Conduct Expectations

Riders

- Show respect to horses, instructors, and other riders.
- Listen carefully to directions—safety is our first priority.
- Be kind to one another, if a conflict arises let Emma know immediately.
- Treat everyone and every horse with respect.
- We have a ZERO bullying tolerance. If bullying occurs you will be asked to leave the program.
- Maintain a positive, sportsmanlike attitude.
- Any abusive behavior towards the horses or anyone in the barn will result in an immediate expulsion from the program.

Parents / Guests

- Please refrain from coaching riders from the sidelines.
 - Allow the instructor to manage the lesson and horse handling.
 - Support a positive learning atmosphere for all riders.
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Weather & Horse Health

Inclement Weather

- Lessons may be adjusted, rescheduled, or converted to an unmounted horsemanship lesson at the instructor's discretion.

Horse Welfare

- If a horse is unwell or unsafe to ride, a substitution may be made.
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Acknowledgment

By participating in lessons, you acknowledge and agree to follow all barn rules and instructor policies.